

HOLIDAY BOOKING TERMS AND CONDITIONS

1. The price of a Smiths' Coach holiday/tour is per person and includes:- All travel and excursions shown in the itinerary, Hotel accommodation, Breakfast and Evening dinner, VAT at current rate, Financial Failure Insurance.
2. Admission charges – Sightseeing is optional. Therefore, all fares are exclusive of entrance fees to places of interest, unless otherwise stated.
3. Luggage – Please limit your luggage to one medium sized suitcase per person
4. Dogs and other pets – These are not permitted to travel on our coaches
5. Smokers – All of our coaches are NON SMOKING. However, there are frequent stops on any journey, for the comfort of our passengers.
6. Seat numbers – At the time of booking you will be allocated seat numbers. The earlier you book, the closer you will be to the front of the coach. You occupy these seats for the whole of this holiday.
7. Conditions of carriage – G A Smiths Coaches Ltd accepts the responsibility for those arrangement for your holiday which are wholly within our control. However, we do not have direct control over the provision of such services by the suppliers and so cannot accept liability for any loss arising from their actions or omissions.

CANCELLATION CHARGES

In the event of cancellation the following charges will be incurred:

Holiday cancelled – prior to 42 days before departure date – deposit only
28 to 42 days before departure date 30% of holiday cost
14 to 27 days before departure date 45% of holiday cost
7 to 13 days before departure date 60% of holiday cost
1 to 6 days before departure date 100% of holiday cost

Your Money Is Safe With Us

In accordance with 'The Package Travel, Package holidays and Package tours Regulations 1992' all passengers booking with G A SMITHS COACHES LTD are fully insured for the initial deposit and subsequently the balance of all monies paid to us, including repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of G A Smiths Coaches Ltd. A certificate detailing cover will be given to each and every passenger as evidence of cover. Please ensure that you have been given the appropriate certificate(s) at the time of booking. This insurance has been arranged by Towergate Chapman Stevens through AmTrust Europe Ltd.

Insurance

From 1st January 2009, the sale of travel insurance connected to holiday or related travel will be regulated by the Financial Services Authority. As we do not hold the necessary authorisation, we are no longer able to offer or advise on travel insurance related matters. Upon receipt of your deposit, we will attach a leaflet to your holiday confirmation from our preferred Insurance Brokers which will give you information on how to purchase Travel Insurance from them. Towergate Chapman Stevens are Travel Insurance Specialists in the Coaching Industry.